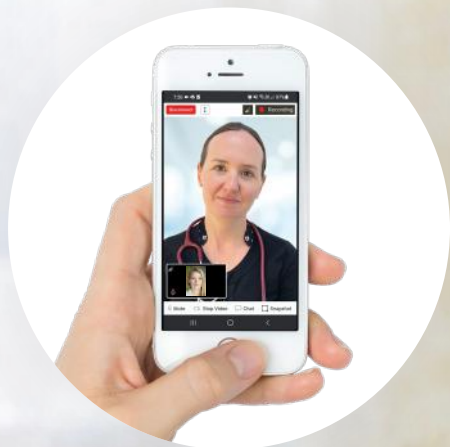


FREE
SERVICE*



My Emergency Doctor allows you to connect with a specialist emergency doctor, after hours.

Residents of South Western Sydney can access My Emergency Doctor at no cost* in the after hours period. My Emergency Doctor is Australia's leading emergency telemedicine service providing access to emergency specialists for acute medical conditions.

phn
SOUTH WESTERN
SYDNEY

An Australian Government Initiative



* (until 30 June 2022). Through a partnership with the South Western Sydney Primary Health Network, residents of South Western Sydney can access the service at no cost in the after hours period.

How it works

My Emergency Doctor is a telemedicine service providing access to an emergency specialist for acute medical conditions when a person's usual doctor isn't available and they're not sure if they need to go to an emergency department. Through funding from the South Western Sydney Primary Health Network, residents of South Western Sydney can access the service after hours[^] at no cost.

How to access My Emergency Doctor



Go to myemergencydr.com and click on **CALL DOCTOR**

Alternatively, you can call **1800 001 033**.

If the patient is unconscious, has chest pain, difficulty breathing, uncontrolled bleeding or has been in a major accident, please dial 000.

When to call

When you or someone you know experiences unexpected symptoms, feels acutely unwell or suffers from an injury, it can be difficult to know where to get help after hours. If you experience any of the following conditions, connect to **My Emergency Doctor** for immediate care:

| | | | |
|----------------|-------------|------------|-------------------------|
| Abdominal Pain | Head Injury | Rash | Acute Injury |
| Diarrhoea | Flu | Concussion | Headache |
| Fainting | Fever | Vomiting | Urinary Tract Infection |

Are you eligible for free access?

The service is funded by the Australian Government under the PHN program.

Residents throughout South Western Sydney who live in the following postcodes can access this service after hours* at no cost:

| | | | | | | | |
|------|------|------|------|------|------|------|------|
| 2135 | 2164 | 2173 | 2190 | 2212 | 2559 | 2568 | 2575 |
| 2136 | 2165 | 2174 | 2196 | 2213 | 2560 | 2569 | 2576 |
| 2143 | 2166 | 2175 | 2197 | 2214 | 2563 | 2570 | 2577 |
| 2160 | 2167 | 2176 | 2198 | 2555 | 2564 | 2571 | 2578 |
| 2161 | 2168 | 2177 | 2199 | 2556 | 2565 | 2572 | 2579 |
| 2162 | 2170 | 2178 | 2200 | 2557 | 2566 | 2573 | 2745 |
| 2163 | 2171 | 2179 | 2211 | 2558 | 2567 | 2574 | 2752 |
| | | | | | | | 2787 |

[^] After hours calls include those made before 8am and after 6pm weekdays; before 8am and after 12pm Saturdays; and all day Sundays and public holidays. Calls made outside these hours and/or calls from residents outside of the eligible postcodes, will incur a fee.

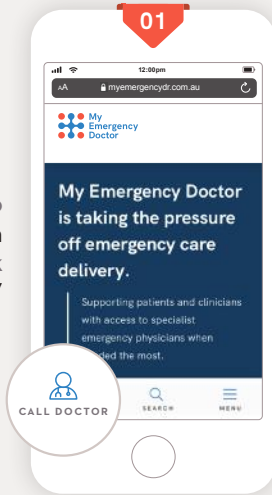
Connect to My Emergency Doctor

To speak to a doctor go to myemergencydr.com and click on **CALL DOCTOR**.
Alternatively call 1800 001 033 to speak to a doctor.

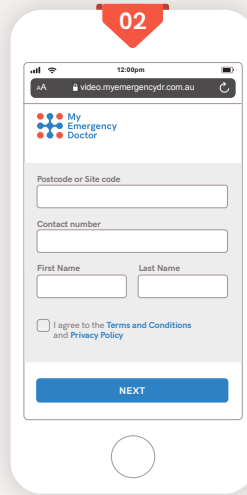
We recommend you have a stable internet or data connection when using your smart device, and are in a well lit area, so the emergency specialist can view you and/or the patient.

To start consultation:

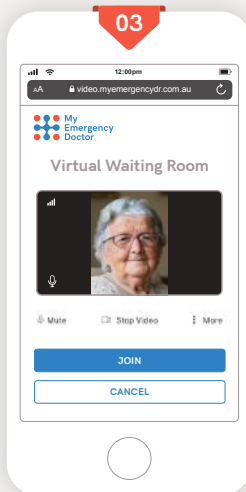
Go to
myemergencydr.com
and click
'CALL DOCTOR'



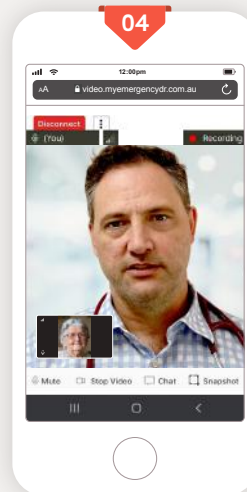
Enter your
postcode and
details
then click
'NEXT'



Click 'JOIN'
where our
Patient Support
Officer will
connect you
with our
specialist
doctor



You are
now in
consultation
with our
specialist
doctor



A clinical summary, prescription, referral and/or request for further tests can be emailed to you and your GP



This service is funded by the Australian Government under the PHN program.

My Emergency Doctor is the leading Australian telemedicine service helping ensure Australians have access to an emergency specialist whenever they call, and wherever they are.

For more information about this service or for technical support contact My Emergency Doctor on **1800 001 033**.

My Emergency Doctor
Level 5, 10 Bond St
Sydney NSW 2000

myemergencydr.com